

To Whom it may concern

**RE: REFERENCE LETTER**

Pax Divitiae's collaboration with Jicho was a winning formula for the (GPAA) Government Pension Administration Agency's Net Promoter Score project. Our complementary strengths, combined with effective communication and teamwork, led to the successful implementation of the project and delivered tangible benefits for GPAA. The partnership serves as a model for successful collaboration in customer experience management.

Pax Divitiae implemented a well-designed solution for analysing GPAA's Net Promoter Score using AWS Lambda functions. This efficient architecture leverages the following AWS Services:

- Amazon Transcribe
- Comprehend
- SQS and S3
- Running on AWS Cloud platform

They've demonstrated expertise in cloud technologies and sentiment analysis.

Pax Divitiae's work on GPAA's NPS project has proven highly valuable, offering a functional but also scalable, cost-effective, and efficient solution. Using cloud technologies and well-designed architecture, they built a system that can quickly adapt to changing needs without breaking the bank.

Pax Divitiae's work on the GPAA NPS project has been a resounding success. Their expertise and dedication have resulted in a valuable solution that delivers significant benefits.

We recommend Jicho Consulting as a preferred service provider for the above-mentioned services.

Regards

  
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KB Molapo (CEO)

+27 12 754 0505 

+27 73 647 3626 

Info@jicho.co.za 

<http://www.jicho.co.za> 

584 Makou Street, Monument Park, Pretoria, 0181 

**Jicho Consulting (PTY) LTD**

Reg no: 2020/445295/07

VAT no: 4090263635